

How are we doing?

(Please do not complete this questionnaire until at least 1 month after your first consultation. Thank you.)

Who is your chiropractor?

Melanie Carpenter

Richard Carr-Hyde

Chantelle Edmonds

Richard Kirk

Clinic Environment

Very bad Poor Average Good Excellent

The cleanliness of the clinic is:

How comfortable is the clinic:

Front Desk

Very bad Poor Average Good Excellent

The friendliness of the service is:

The efficiency of the service is:

Convenience of appointment times:

Your Treatment

Very bad Poor Average Good Excellent

Explanation of your problem and treatment:

Satisfaction with treatment outcome:

How did you find your chiropractor's manner:

Cost of treatment:

Generally waiting times are:

Satisfaction overall:

Based on these experiences I would recommend the clinic to friends and family:

Rarely

Sometimes

Often

Any other thoughts or ideas?
(please use the other side if you need to)

Your name:
(optional)

Please tick the box if you would like us to contact you to discuss your experience:

Thank you indeed for taking the time to complete this questionnaire. Your answers will ensure we continue to improve our service.